BTEC Assignment Brief

Qualification	Pearson BTEC International Level 3 Certificate in Hospitality Pearson BTEC International Level 3 Subsidiary Diploma in Hospitality Pearson BTEC International Level 3 Foundation Diploma in Hospitality Pearson BTEC International Level 3 Diploma in Hospitality Pearson BTEC International Level 3 Extended Diploma in Hospitality
Unit number and title	**Unit 17: Team Development**
Learning aim(s)	**A:** Examine the benefits of teams in a hospitality business **B:** Investigate techniques and theories used for the development of an effective hospitality team
Assignment title	**Developing Teams**
Assessor	
Issue date	
Hand in deadline	

Vocational Scenario or Context	You have just been employed as a supervisor in a hospitality business. To prepare you for your supervisory duties, your manager has asked you to investigate the roles teams play in hospitality businesses and present your findings to the next management meeting.
Task 1	To do this you need to: 1. Examine the different types of teams used within hospitality organisations, evaluating their purpose, characteristics and benefits. 2. Investigate the techniques and theories used for the development of teams in hospitality, evaluating the use of the different theories in the building of effective teams and how these can help to reduce conflict.
Checklist of evidence required	Presentation with presentation notes Observation or digital recording of presentation.
Criteria covered by this task:	
Unit/Criteria reference	To achieve the criteria you must show that you are able to:
A.D1	Evaluate the characteristics and purpose of different types of

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	teams within hospitality businesses.
B.D2	Evaluate the techniques and theories used to build successful teams and how these can help to reduce conflict.
A.M1	Analyse the characteristics and purpose of different types of teams within hospitality businesses.
B.M2	Analyse the techniques and theories used to build successful teams and how these can help to reduce conflict.
A.P1	Explain the purpose of teams and how they are used in hospitality
A.P2	Explain the characteristics and benefits of hospitality teams.
B.P3	Explain the techniques and theories used to build successful teams.
B.P4	Explain causes of conflict within teams.

Sources of information to support you with this Assignment	None
Other assessment materials attached to this Assignment Brief	*None*